



FAST-CASUAL Asset Management Case Study



CLIENT BACKGROUND

A popular mediterranean cafe branded restaurant needed support in planning remodels and updating equipment across its portfolio of existing sites. To ensure consistency and strategic decision-making, they sought an experienced partner who could provide detailed equipment assessments across multiple locations.

PROJECT CHALLENGES SOLVED

The mediterranean cafe wanted a comprehensive understanding of equipment performance across 31 restaurant sites, particularly as it related to remodel planning and asset replacement. While Melink has traditionally supported clients with Commissioning (Cx) and Test & Balance (TAB), refrigeration checks represented a customized scope of service. In addition, the restaurant wanted insights not just at a site level, but aggregated reporting across the entire portfolio—a capability that requires advanced reporting systems.

PROJECT TAKEAWAYS

This engagement marked the first formal project between Melink and the mediterranean restaurant. By delivering thorough refrigeration and asset management assessments, Melink provided the restaurant with critical insights for remodel planning and equipment updates. Most importantly, the partnership has demonstrated Melink's capacity to deliver both site-specific results and portfolio-level reporting—supporting the mediterranean restaurant's growth strategy now and in the future.

MELINK'S SOLUTION

Leveraging a long-standing professional relationship with a Melink team member, the restaurant engaged Melink to perform survey assessments at 31 existing sites. These assessments included:

- Refrigeration checks as part of a broader HVAC start-up review.
- Asset management assessments to help guide equipment replacement planning.
- Portfolio-level reporting capacity, with aggregated insights across multiple sites.

FINAL RESULTS

- Reporting is in progress, with portal updates expected to streamline portfolio-level summaries.
- Melink's free-form report summary enabled technicians to document roof and equipment access details and constraints—information the customer previously lacked for multiple locations.
- The customer was impressed with the clarity and detail of Melink's reports, particularly for asset planning.
- This project has opened the door for future collaboration, with potential Cx and TAB opportunities on the horizon.

